

30/01/2017

Dear Valued Client,

We will be targeting a topical aspect of Quality Use of Medicines in aged care on a quarterly basis. Each successive Topic will be selected in response to client demand, then prepared and implemented by our national Head of QUM, Anne Buxton.

Welcome to the first QUM Priority Topic on '**Anticoagulants and Falls**'. We have fielded several requests for support from clients regarding the recent Coroner's Case and associated Department of Health Industry Alert.

A multifaceted and streamlined approach to this (and future) specific Topics comprises the following:

- ✓ Cover letter to site and clinical managers, specifying the Topic and subsequent RMMR/QUM focus;
- ✓ Any associated literature or information on the Topic (for *Anticoagulants and Falls*, we have attached the original Findings of the Coroner's Inquest and the Department's Industry Alert);
- ✓ An A4 QUM Poster designed for MAC discussion and nurse/GP dissemination;
- ✓ A blank 'QUM Priority' RMMR referral form to target residents at risk of medication misadventure;
- ✓ We will also coordinate referrals with GPs for residents who are charted a drug relevant to the Topic and who have not had a recent RMMR (within the past 12 months);
- ✓ The subsequent RMMR report by the pharmacist will utilise a consistent format in covering all aspects of QUM and medication management associated with the QUM Priority Topic;
- ✓ An eNewsletter on the topic will be distributed to all client managers and other staff who have signed-up to the service;
- ✓ If we have access to medication charts, we will prepare and analyse Drug Use Evaluation and benchmarking data relevant to the Topic, presented at baseline and post-project.

We trust you will find this integrated approach to our RMMR reports and QUM activities to be a highly beneficial addition to our routine clinical service.

If you require any further support or clarification regarding the use of anticoagulants, please do not hesitate to contact myself or Anne (anne@choiceagedcare.com.au).

Kind Regards,

Michael